

# The MLP Group – The partner for all financial matters

Reinhard Loose, CFO, Roadshow Frankfurt, 5th March 2015



## Agenda

## • MLP at a glance 3

- Benefits for shareholders 7
- Key financials 2014 13
- Impact of regulation
   20
- Outlook MLP 25



## The MLP Group at a glance

The MLP Group is the **partner for all financial matters** – for private clients, companies and institutional investors. With our three brands, each of which enjoy a leading position in their respective markets, we offer a **broad range of services**:

• MLP Finanzdienstleistungen AG: The dialogue partner for all financial matters

- FERI AG: The investment expert for institutional investors and high net-worth individuals
- TPC GmbH: The specialist in occupational pension provision management for companies

The views and expectations of our clients always represent the starting point in each of these fields. Building on this, we then present our clients with suitable options in a comprehensible way so that they can make the right financial decisions themselves. For the implementation, we examine the offers of all relevant product providers in the market. Our product ratings are based on scientifically substantiated market and product analyses.



# Consulting services throughout Germany for private, corporate and institutional clients

#### **MLP Group**

#### MLP:

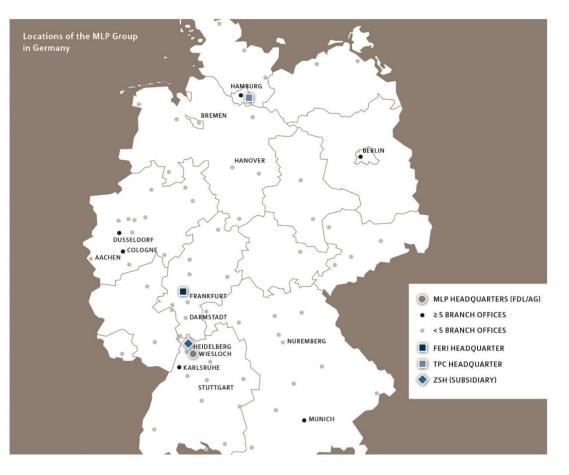
- Approximately 1,950 client consultants
- Approximately 160 offices at least one at every university location
- Approximately 1,300 employees at company HQ and at local offices

#### FERI:

- Approximately 220 employees
- International locations: Vienna, Zurich and Luxembourg

#### TPC:

- Approximately 25 employees
- Client consulting together with MLP client consultants





## **MLP Group – An Overview**

Clie	nts	<ul> <li>More than 845,000 private clients in the mass affluent segment of the market target groups: graduates (i.e. physicians, solicitors, engineers and economists)</li> <li>Over 200 private clients in the HNWI market &amp; over 5,000 corporate clients, employers and institutional clients</li> </ul>								
Main business areas	Old-age provision	Brokered premium sum for new business totalled € 4.1 billion in 2014. Occupational pension provision accounted for around 12% of this figure.								
	Wealth Management	€ 27.5 billion in assets under management as at December 31, 2014 in business with mass affluent clients, HNWI and institutional investors.								
Ä	Health insurance	Private health insurance, supplementary private health insurance, long-term care, occupational health insurance, statutory health insurance.								
Top Financials		<b>FY 2014:</b> Total revenue: EBIT: Net profit:	€ 531.1 million € 39.0 million € 29.0 million	Equity Ratio: Core Capital Ratio		Dividend per share: Return on Equity: ne approval of the Annual General M	€ 0.17* 7.8% eeting on June 1	8, 2015		
MLP Share		Shares outstanding: Average daily trading	volume:	107,877,738 51,088 (Xetra, 12-month average a	Free Float: as at February 28th, 20	48.02% (Definition on the Ge	rman stock exch	ange)		

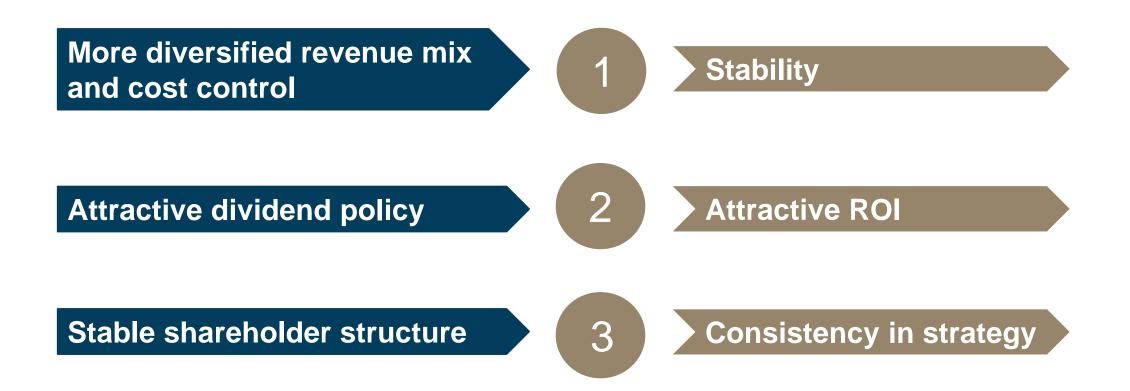
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## **MLP – Benefits for shareholders**





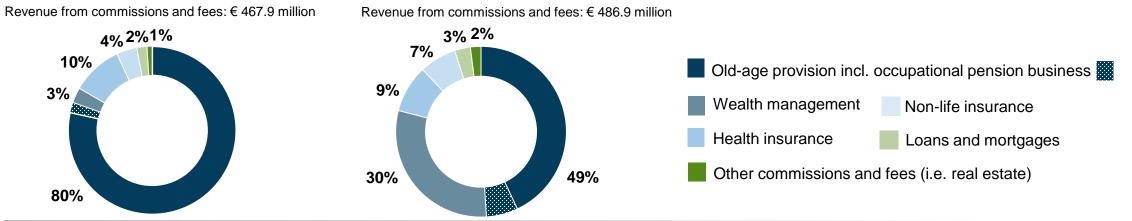
# Significant strengthening of the revenue base through strategic further development



Company pensions	Wealth Management	Real estate
<b>2004</b>	<b>2006</b>	<b>2011</b>
Formation of business division "company pensions"	MLP acquires stake in FERI AG	Start of real estate offerings
2008	<b>2011</b>	<b>2014</b>
Acquisition of TPC	MLP acquires the remaining shares in FERI as scheduled	Expansion of the real estate offerings

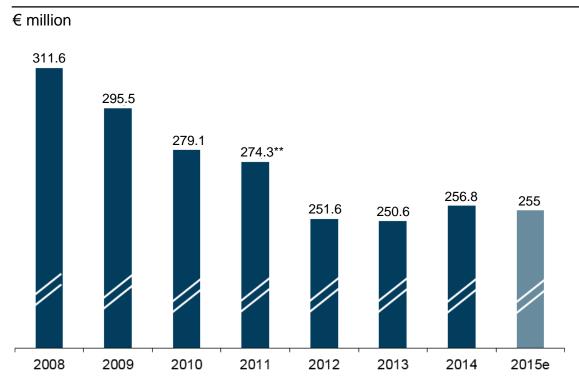
### FY 2005

#### **FY 2014**



# Administration costs reduced by more than € 50 million – solid foundation for the future

#### Administrative costs\*



\* Definition: Personnel expenses, depreciation and amortisation and other operating expenses \*\* Adjusted to include one-off expenses

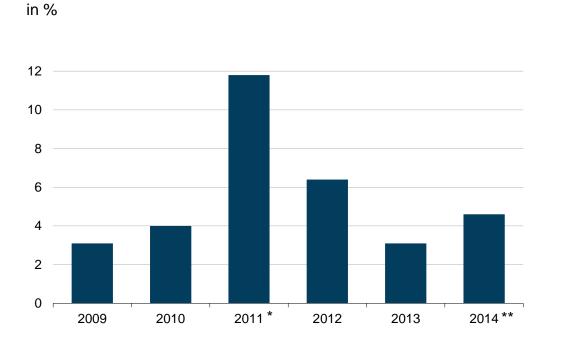


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# Attractive dividend policy: pay-out ratio of 50% to 70%



#### Return on dividend



- In the future, pay-out ratio of 50% to 70% of Group net profit
- At the same time capital is required for:
  - Acquisitions
  - Investments
  - Capital management (Basel III)

\* Including special dividend \*\*Dividend subject to the approval of the Annual General Meeting



## **Stable shareholder structure**

MLP AG share details

Share details	WKN: ISIN: Exchanges:	656 990 DE0006569908 XETRA, Frankfurt, oth	er regional exchanges
Shareholder structure	Dr. h. c. Manfred Lautenschläger HDI Barmenia Allianz SE Angelika Lautenschläger Freefloat (Def. Deutsche Börse) Harris Associates FMR LLC Franklin Templeton	23.53% 9.48% 6.67% 6.27% 6.03% Freefloat 48.02% 9.82% 7.10% 2.99%	Dr. h. c. Manfred Lautenschläger Angelika Lautenschläger Barmenia Allianz SE HDI Pensionskasse
Research coverage	Equinet/ESN Bankhaus Lampe Main First Independent Research HSBC Global Research	Accumulate Buy Underperform Hold Underweight	PT 4.00 PT 4.20 PT 3.60 PT 4.00 PT 4.00

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# FY 2014: Total revenue rises to € 531.1 million

## Total revenue in Q4

in € million

### Total revenue in FY

in € million

600 Revenue 531.1 186.4 200 499.0 **Revenue: commissions** 162.3 and fees 150 400 Interest income 177.8 509.7 486.9 172.0 480.5 100 457.7 55.3 Other revenue 149.8 200 50 22.9 22.8 5.8 5.5 21.4 8.6 18.5 0 7.0 0 Q4 2014 2014 Q4 2013\* 2013\* \* Previous year's values adjusted



# Upturn in old-age provision – new record in the wealth management

### Revenue

in € million

	Q4 2014	Q4 2013*	$\Delta$ in %	2014	2013*	∆ in %
Old-age provision	106.6	88.3	20.7	239.7	219.9	9.0
Wealth management	41.3	37.7	9.5	147.0	138.1	6.4
Health insurance	11.6	11.5	0.9	43.5	47.8	-9.0
Non-life insurance	5.0	5.4	-7.4	34.6	32.5	6.5
Loans and mortgages**	4.5	4.7	-4.3	13.6	14.5	-6.2
Other commissions and fees	3.0	2.0	50.0	8.4	4.9	71.4
Interest income	5.8	5.5	5.5	22.9	22.8	0.4

P MLP

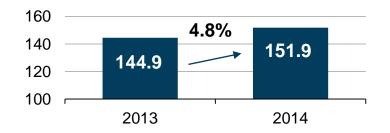
\* Previous year's values adjusted, \*\* excluding MLP Hyp

# **Continuingly difficult environment – MLP gains market share**

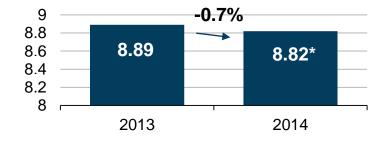
New business in the market remains well below normal levels

### Market development

**Old-age provision:** Premium sum of new business in € billion

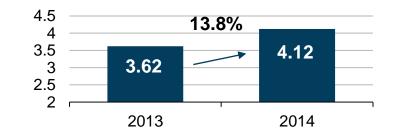


Health insurance: Holders of comprehensive insurance in millions

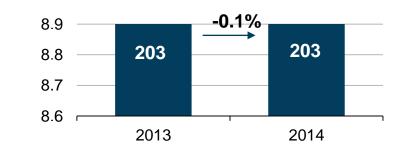


## MLP development

Old-age provision: Premium sum of MLP's new business in € billion



Health insurance: Holders of comprehensive insurance in thousands



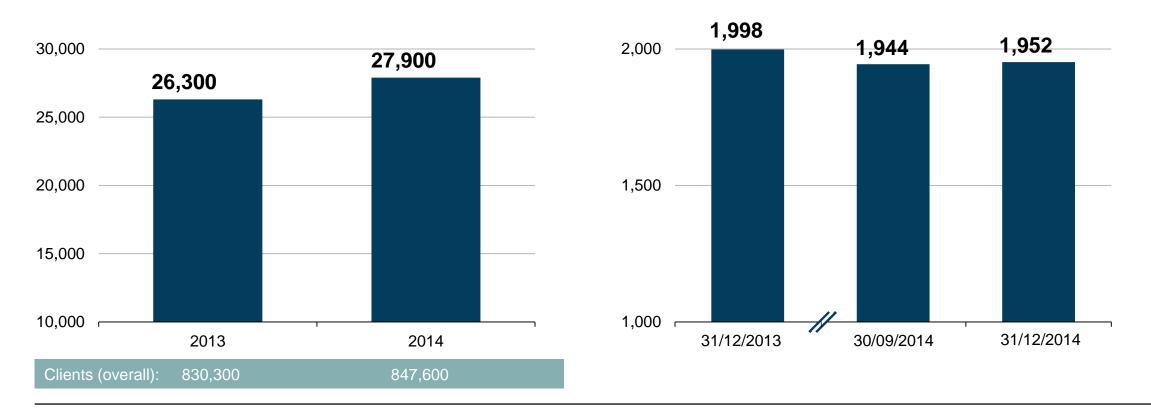
Sources: German Insurance Association (GDV e.V.), Association of Private Health Insurers, \* Assekurata estimate



## 27,900 new clients

## New clients (gross)

### Client consultants





# FY 2014: EBIT rose by 27 percent to € 39.0 million

#### Income statement

in € million

	Q4 2014	Q4 2013*	2014	2013*
Total revenue	186.4	162.3	531.1	499.0
EBIT	29.6	20.5	39.0	30.7
Finance cost	-1.2	0.2	-1.3	0.2
EBT	28.4	20.7	37.6	30.8
Taxes	-6.6	-4.7	-8.7	-6.9
Group net profit	21.8	16.0	29.0	23.9
EPS in € (diluted/undiluted)	0.20	0.15	0.27	0.22

Due to the announced investments administration costs rise slightly to € 256.8 million (2013: € 250.6 million)

\* Previous year's values adjusted



## **Return on equity 7.8 percent**

#### in € million

	31/12/2014	31/12/2013*
Intangible assets	156.2	155.3
Financial investments	145.3	146.1
Cash and cash equivalents	49.1	46.4
Other receivables and other assets	117.7	104,7
Shareholders' equity	376.8	370,5
Equity ratio	23.2%	24.2%
Other liabilities	117.8	108,7
Total	1,624.7	1,533.6

- Equity ratio: 23.2% (24.2%)
- Return on equity: 7.8% (6.4%)
- Core capital ratio: 13.6% (16.7%)

\* Previous year's values adjusted



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## **Fundamental changes in the market**

#### Trend

#### **Client behaviour**

- → Fundamental <u>scepticism</u> on the part of clients towards the financial industry since the outbreak of the financial crisis
- → Quick and inexpensive information possibilities for clients via the internet
- → Distinct desire to make their own financial decisions

#### **Demographics**

- $\rightarrow$  Rising life expectancy and low birth rate lead to a significantly ageing society
- $\rightarrow$  Increasing pressure on state social welfare systems
- $\rightarrow$  Number of people in work constantly falling

#### Regulation

- → Since 2004 and especially since 2008 intensive regulation
- → In addition to impacting at the product level, regulation also particularly applies to the <u>training</u> of consultants, <u>documentation</u> and <u>transparency</u>

#### Effects

- Intense competition
- Quality of consulting services and differentiation from the competition continue to gain in significance
- Contract conclusion for simple products sometimes takes place
   without consultation
- Great need for private and occupational old-age provision as well as private health insurance
- Recruiting: Good labour market perspectives leads to a "war of talents" for well-educated/trained individuals
- Significant rise in administrative activities burdens productivity
- Increase in fixed costs for training, IT systems and administration
- Quality becoming an increasingly important aspect



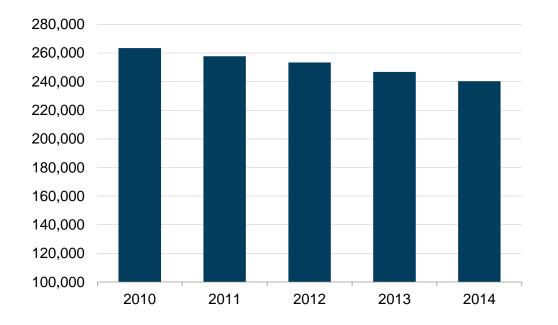
## **Regulation strongly increased since 2004**

★ ★ ★ ★ ★ EU law	EU Insurance Media EU Markets in Fina	tion Directive (IMD) ancial Instruments Directi	ve (MiFID)	Draft ame (MiFID II)	-	Draft direc	Financial Instruments D tive amending the EU Mediation Directive (IM		ive	MiFID II	entation of mentation of IMD II
	2004 – 2009	2010	2011		2012		2013	20	)14	2015 -	- 2017 🔪
German Iaw	Disclosu expense Introduction o Instruments Implementati Mediation Din     Informatior	on of the <b>German Insura</b> are of the contract and ma is factored into the premi f the <b>Markets in Financi</b> <b>Directive</b> (MiFID) on of the EU Insurance rective (IMD) in disclosure requirements ation requirements	arketing um <b>al</b>	F P • Inve Imp • Pro	inancial Inve roducts Cap for acqu in the private (max. 9.9 mo stor Protect rovement Ac oduct informa	estments ar isition comm health insu nthly premin ion and Fun t (AnsFuG) tion sheets	rance sector ums) <b>nctionality</b>		Life Insurance F • Maximum zillm • Cost transpare Fee-Based Invest Service Act (HAnl • Protected job title consultants for we	IMDII and Reform Ac erisation ra ncy ment Advis BG) for fee-bas	t (LVRG) ite sory sed



# Significant increase in consolidation within the market due to Life Insurance Reform Act (LVRG)

# Number of insurance intermediaries in Germany



Source: DIHK, entries in the Insurance Intermediary Register

Effects of the Life Insurance Reform Act (LVRG)

- Quality of consultancy and portfolio will become even more important
- Sale organisations with a high cancellation rate will lose trail commissions
- Major challenges for pyramid sales organisations



# MLP's business model is well aligned for the altered market conditions

Success factors	MLP
Client-centred business model	<ul> <li>No own products – MLP selects from the ranges offered by relevant providers</li> <li>Leading training and further training, high quality consulting</li> <li>Fulfilment of the highest regulatory requirements (Insurance broker, banking license, AIFM license)</li> </ul>
Size & financial strength	<ul> <li>Germany's largest insurance broker / IFA</li> <li>1,952 consultants</li> <li>AuM of € 27.5 billion</li> </ul>
IT support & back office	<ul> <li>Extensive investments in IT</li> <li>Specific support for consultants through service centres</li> <li>Preparation of online contract conclusion process for simple products</li> </ul>
Cost control	<ul> <li>Significant reduction in administration costs since 2008</li> <li>Continuous cost control implemented</li> <li>Revenue costs are largely variable</li> </ul>



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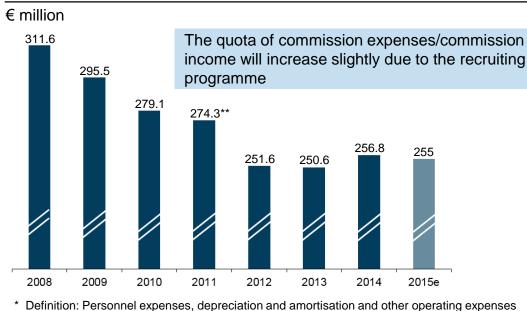
## **Continuation of the growth initiatives**

Strategic focus	Priorities	
1. Online strategy	<ul> <li>Expansion of the internet into an important interface for acquiring new clients and stimulating interest among potential clients</li> <li>MLP financify established as heading when addressing young adults</li> <li>Online sale of basic products planned</li> <li>Video conferences and e-signatures as service for existing customers planned</li> </ul>	
2. Recruiting	<ul> <li>New consultant start-up programmes introduced in 2013 as the basis</li> <li>Easement for new consultants to start into self-employment</li> <li>Revision of education for new consultants</li> <li>Expansion of the internship programme</li> <li>Continuation of the strategy to open new offices in the university segment</li> <li>→ The quality of new consultants remains the top priority</li> </ul>	Making MLP more independent of short-term market influences
3. Broadening the revenue basis	<ul> <li>Further strengthening of the real estate business introduced in 2014; three new product partners</li> <li>Expansion of the non-life insurance segment for commercial customers; acquisition possible</li> <li>Further strengthening of the Real and Alternative Assets segment at FERI; further acquisitions possible at FERI</li> <li>Further expansion of wealth management activities</li> </ul>	



# **Outlook: MLP anticipates EBIT above the previous year's level**

### Administrative costs\*



<sup>\*\*</sup> Adjusted to include one-off expenses

#### Sales revenue

in each case compared to the previous year

	2015
Revenue from old-age provision	Stable development
Revenue from health insurance	Slight increase
Revenue from wealth management	Slight increase
Other commission and fees (real estate)	Significant increase

#### -> Despite still difficult markets and comprehensive investments, MLP anticipates a slight increase in EBIT for 2015





- MLP has targetedly further developed its business model in the past few years.
- Despite operating in difficult markets, MLP ended 2014 on a high note and was able to increase its market shares.
- **Consolidation** is now starting to gather momentum in Germany.
- MLP is **optimally positioned** for the new requirements and will benefit over-proportionally from a recovery in the market.
- MLP will continue its process of **modernisation**. The main objectives here include recruiting new consultants, implementation of the online strategy and further diversification of the revenue basis.
- The 2015 outlook underlines the commitment to delivering **profitable growth** despite difficult market environment and comprehensive future investments.



## Contact

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